

Standards Checklist

Exterior

Paintwork, vehicle body, bumpers, and trim general

There should be no rust corrosion or discoloration on the painted area, including painted bumpers, body mouldings, and mirrors.

Repaired chips and scratches are acceptable provided the work is completed to a professional standard by repairers who can provide a full warranty on their work.

Obvious evidence of poor repair, such as flaking paint, preparation marks, paint contamination, rippled finish, or poorly matched paint, is not acceptable.

Dents

- All dents over 25mm are repaired.
- Any dents under 25mm and classified as fair wear and tear.
- All dents where the primer or bare metal is showing are repaired.

Chips

- Any chips above 3mm with rust, corrosion, or down to base metal are repaired.
- If there are more than five chips up to 3mm in size and in a 10cm x 10cm area, we'll repair them. If the damage is still visible, it will be classified as fair wear and tear.
- Chip touch-ins are of a good colour match, level, and durable.

Interior

Interior trims

- There may be some general wear and tear such as light scratches or light scuffing to interior trims in the following high use areas: boot areas, driver's doors (below door pocket), door pads, sills, seat bolsters and kick plates. These are classed as fair wear and tear and will not be repaired.
- Interior fittings such as rear-view mirrors, courtesy lights, switches, sun visors and door card pockets will be free from damage.
- Damage such as scratches, tears, or dents over 25mm in the interior and boot of the car will be repaired when visible from one metre away.
- Damage such as scratches, tears, or dents less than 25mm are classed as fair wear and tear and will not be repaired.

Windscreen and Glass

Cracks and chips

- Windscreens are free from cracks which are:
- Over 10mm in the driver's eye-line (Zone 'A').
- Over 40mm in any other area of the windscreen.

Scratches

- Windscreens are free from any scratches in the driver's eyeline when viewed from the driving seat (A zone).
- Any scratches up to 75mm outside of the driver's eyeline (Zone 'A') are classed as fair wear and tear

Heated screens

- If the car has heated front screen they will be fully working.
- Heated rear screens are renewed if fewer than 75% of the elements are working

Scratches

- All scratches that can be removed by polishing will be polished out.
- Scratches, where the primer or bare metal is showing, and 25mm or over, are repaired.
- If a scratch is under 25mm, it will be classified as fair wear and tear.

Mirrors

- Missing, cracked or damaged door mirror glass and housing units will be repaired or replaced.

Lamps and Lenses

- All lamps and lamp units will be in full working order.
- Minor scuff marks or scratches of 25mm or less are acceptable and classified as fair wear and tear.
- Marks over 25mm will be repaired.
- Where holes or cracks in the glass or plastic covers of the lamp unit are evident, the unit will be repaired or replaced.

Infotainment

- All Infotainment equipment is in full working order
- All previous personal data is removed.

Safety-related items

- All safety-related items are in full working order, e.g., seat belts and air bags.

Odours

- All cars are cleaned and valeted.

Wiper blades

- Front and rear wiper blades:
- Won't shake or smear the screen.
- Are free from splits.

Windows

- Light scratches on the windows are classed as fair wear and tear.
- All tinted windows are free from damage and in line with the current MOT legalisation

Standards Checklist

Accessories

Keys

- All cars come with at least one key that operates the car manually and remotely.

Keyring's

- All cars come with a bravoauto Keyring.

Satellite navigation

- If a satellite navigation has a missing SD card, it will be tagged as missing.
- All satellite navigation units are tested to make sure they're working correctly.

Road Test

All cars complete a comprehensive 3-mile road test, as a minimum here's what we test for:

- Brake system and efficiency.
- Handbrake/electronic brake operation.
- Clutch operation and biting point (manual cars only).
- Gear changing and the gear shift interlock.
- Starting operation hot/cold.
- Engine performance.
- Engine temperature.

Charging cables

- Electric cars will come with a charger where applicable.

Parcel shelves

- All cars have a parcel shelf where applicable.

Car Mats

- Car Mats will only be present if they were in the car when it came into stock. We do not provide manufacturer branded car mats. However, bravoauto car mats can be purchased at any of our stores.

- Any warning lights.
- Any abnormal noises and vibrations.
- Steering wheel alignment.
- Driver assistance systems.
- All Interior equipment operation.
- Convertible top / Wind deflector operation (if applicable).

Tyres, Wheels and Spare Tyres

Tyres

- All tyres have a minimum tread depth of 2.6mm across at least 75% of the tyre's width.
- A tyre's manufacturer specification details are visible on the outside of the tyre, including the brand, size, and speed rating.
- Each tyre is in line with the manufacturer's specifications, but tyre brands may differ.
- In the absence of run-flat tyres where required, a tyre inflation kit will be provided.
- If a car has winter or all-weather tyres, all four tyres will be the same type.
- Tyres feathering on the edge which is affecting the central 75% of the tyre, delaminating, showing the cords/canvas or affecting the drivability of the vehicle are replaced.
- Excessive cracking/perishing across the face of the tyre or the tyre cracking is deep enough to reach the canvas/cords the tyre is replaced.
- If the tyre has a repairable puncture this will be repaired, if non-repairable the tyre will be replaced.

Spare tyres and tyre sealant kits

- All bravoauto cars come with either:
 - A full-sized spare tyre.
 - A temporary emergency tyre.
 - An emergency tyre sealant kit.
 - Run-flat tyres.
- Tyre sealant kits will be replaced if used or expired.
- All cars come with a full set of locking wheel nuts and a locking wheel nut key if originally supplied with the vehicle.
- Spare locking wheel nuts are found in the car's boot or glove compartment where applicable.

Wheels

- Scuffing greater than 50mm on any wheel trim or alloy wheel will be repaired.
- Damage less than 50mm will be classified as fair wear and tear.
- If there are more than three scuffs less than 50mm the alloy wheel will be repaired.
- All-wheel trims are:
 - Secure on the wheel.
 - Free from any cracks or distortions, always matched if replaced.

Standards Checklist

Mechanical

Multipoint safety check

- All vehicles receive a multipoint safety check to ensure meet our standards before the vehicle is marked for sale.

Air Conditioning

- Check the system and operation and ensure the vehicle is being cooled effectively, if the system is not operating correctly, it will be repaired.

Diagnostic System Check

- The diagnostic fault memory is checked, and any faults are investigated and rectified.

Oil Leaks

- Oil leaks that are not visibly leaking and are potentially historic or breathing.
- The course of action undertaken is a deep clean of the affected area, once cleaned an extended road test is required and a re-examination of the area. If the oil leak is still visible it must be repaired.
- Oil leaks that are visibly leaking oil require the route course determining and are repaired and rechecked after the road test.

Brake Pads

- Brake pads have a minimum pad thickness of 2.5mm or are over 70% worn.

Brake discs

- Brake discs are measured with a vernier gauge in four different places and if the measurement is below the manufacturer's specified tolerance the discs are replaced.
- Brake disc corrosion needs to be on the pad contact section of the disc and is to be assessed after the road test to confirm if the brake discs require replacement or whether the corrosion has been cleaned off.
- If the brake disc is excessively scored or pitted which will affect the operation of the brakes, the discs are to be replaced.

Suspension

- Suspension springs that are cracked or broken require replacement.

MOT & Servicing

MOT

- All cars come with a minimum of 9 Month's MOT.

Servicing

- If required, the engine oil filter and oil are replaced in line with your car's service requirements.

Fuel

Fuel & charge

- All petrol, diesel and hybrid cars will be supplied with £20 worth of fuel. This will be added to your invoice when delivered or collected.

- Suspension springs that are corroded are classified as fair wear and tear.
- Shock absorbers that are visibly leaking resulting in reduced performance require replacement.
- Shock absorbers that are misting or breathing and not resulting in reduced performance are classified as fair wear and tear.
- Suspension dust covers that are split require component replacement.
- Suspension dust covers that are not split or perished and not resulting in reduced performance are classified as fair wear and tear.
- CV joint covers that are split or leaking are repaired.
- CV joint covers that are perished and not leaking are classified as fair wear and tear.

Manufacturer Warranty

Chart below shows manufacturers' mileage and warranty periods, always check the terms and conditions of all manufacturers' warranties. Electric vehicles have different warranty periods.

Vehicle Make	Mileage	Warranty Period
• Kia	100,000	7 Years
• Hyundai	Unlimited	5 Years
• Lexus	60,000	3 Years
• Mitsubishi	62,500	5 Years
• BMW	100,000	3 Years
• Ford	60,000	3 Years
• Volkswagen	60,000	3 Years
• Vauxhall	60,000	3 Years
• Seat	60,000	3 Years
• Volvo	60,000	3 Years
• Nissan	60,000	3 Years

Safety Recalls

- All vehicles are checked for safety recalls, and these are rectified before the vehicle is delivered to the customer.

Quality Control

- A quality control process is in place ensuring we are adhering to our standards.

- If required, we change the pollen filter, air filter, fuel filter and/or spark plugs.
- If required, we change the car's timing belt (also known as a cambelt).
- All cars come with a recent service with at least four months or 4,000 miles remaining.

- All electric cars will come with at least 75% charge when delivered or collected.

Standards Checklist

Car Valet

Exterior

- The exterior of the car is hand washed.
- All visible areas of the exterior are power washed.
- The wheel arches and door shuts are cleaned.
- The car is rinsed off and leather dried.
- Polish is applied to the exterior, door shuts and brightwork.
- Sheen is applied to bumpers and trims.

Glass

- All windows and mirrors are cleaned (internal and external).

Wheels and Tyres

- All wheel front facias are thoroughly cleaned using alloy wheel cleaner.
- Tyre walls and tyre treads are free from mud and dirt.
- All tyres are dressed.
- The spare wheel is degreased.

Interior

- Vacuum all carpets and upholstery (including the boot).
- The upholstery is cleaned with shampoo (including the boot).
- The dashboard, fascia, steering column, parcel shelf, glovebox, ashtrays and cupholders are cleaned.
- The headlining, sun visors and door panels are cleaned.
- The brightwork, steering wheel, gear stick, and handbrake are cleaned.
- The dashboard, fascia, steering column, and parcel shelf are dressed.